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A product of AmeriHealth Caritas North Carolina, Inc.

Dear Member,

At **AmeriHealth Caritas Next**, we recently let you know that we are making improvements to our billing and payment systems. As a follow-up, we want to share an important update about upcoming changes to your monthly invoice.

👉 Based on our records, your monthly premium amount due is **\$0**. We typically send you a monthly statement showing this information.

👉 **Beginning in October, members with no balance due will no longer receive a monthly invoice.**

♥ What to expect

Your September invoice will look different from previous months because it will be generated by our new billing system.

Your September invoice will also include a notice explaining the differences between the previous invoice format and the new invoice format.

♥ What you need to do

If you are the policyholder, you can continue to view your billing information online through the Member Portal.

After the system upgrade in September, the billing information in the Member Portal will also look different. You can use the Member Portal at any time to review your account and billing details.

You do not need to take any action right now. If your premium amount due changes in the future, we will begin sending you invoices again.

This change does not affect your health coverage.
Thank you for being a valued member.

Sincerely,

AmeriHealth Caritas Next

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