

September 16, 2026

AmeriHealth Caritas NEXT & First Choice NEXT Medical Record Submission Guide

Where can I submit Exchange medical records for QRS/HEDIS?

The Prospective Medical Record Project measurement year 2026 began 5/1/2026 and will tentatively conclude 1/14/2027. During this time, supplemental eligible members' compliant medical records can be submitted for the following measures: AIS-E, BCS-E, CBP, CCS-E, CHL, CIS-E, COL-E, EED, FUH, GSD, KED, IMA-E, PPC, W30, WCC, & WCV.



Fax Exchange member medical record submissions to:

(833) 329-0394



Email Exchange member medical record submissions to:

ExchangeQualityDepartment@amerihealthcaritas.com

Upload Exchange member medical record submissions to our provider portal, NaviNet, through the **Patient Documents** section in the NaviNet AmeriHealth Caritas NEXT/ First Choice Next Provider Home page in the **Workflows For This Plan** Section.

[Care Gap Response Form Patient Documents](#)

Have questions about the documentation criteria for specific measures in the Quality Rating System (QRS)?

[QRS Documentation Criteria for Quality Measures](#)

Curious about reports that can help manage member populations and support QRS/HEDIS measure performance?

NaviNet Provider Portal Section	Reports	Hyperlinks
Section: Workflows For This Plan , Subsection: Report Inquiry Clinical Reports	Care Gap Query Report PerformPlus Gaps in Care Closure Program Scorecard	AmeriHealth Caritas NEXT FL, DE, LA & NC: Report Inquiry First Choice NEXT: Report Inquiry
Section: Workflows For This Plan , Subsection: Report Inquiry, Administrative Reports	Panel Rollup (Roster) Report Claim Status Summary Report	AmeriHealth Caritas NEXT FL, DE, LA & NC: Panel Roster Report First Choice NEXT: Panel Roster Report

Plan Online Resources

Looking for more information on **Exchange Plan HEDIS** measures and **Care Gaps**? Visit the provider homepages for [AmeriHealth Caritas NEXT](#) and [First Choice NEXT](#) to explore available tools, resources, and important updates.

Section: HEDIS and Care Gaps	This section features codes commonly used in routine health screenings for Quality measures, including articles and downloadable PDFs that highlight these codes and may be helpful when providing care.	FL: AmeriHealth Caritas NEXT DE: AmeriHealth Caritas NEXT SC: First Choice NEXT LA: AmeriHealth Caritas NEXT NC: AmeriHealth Caritas NEXT
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If you have any questions about AmeriHealth Caritas NEXT and First Choice NEXT quality opportunities, please reach out to your Account Executive or the Exchange Quality Department at the numbers listed below.

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace[®] by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas Louisiana, Inc. in Louisiana; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.