

[View in browser](#)

Dear Member,

At **AmeriHealth Caritas Next**, we recently let you know that we are making improvements to our billing and payment systems. As a follow-up, we want to share an important update about upcoming changes to your monthly invoice.

👉 Based on our records, your monthly premium amount due is **\$0**. We typically send you a monthly statement showing this information.

👉 **Beginning in October, members with no balance due will no longer receive a monthly invoice.**

♥ What to expect

Your September invoice will look different from previous months because it will be generated by our new billing system.

Your September invoice will also include a notice explaining the differences between the previous invoice format and the new invoice format.

♥ What you need to do

If you are the policyholder, you can continue to view your billing information online through the Member Portal.

After the system upgrade in September, the billing information in the Member Portal will also look different. You can use the Member Portal at any time to review your account and billing details.

You do not need to take any action right now. If your premium amount due changes in the future, we will begin sending you invoices again.

This change does not affect your health coverage.
Thank you for being a valued member.

Sincerely,

AmeriHealth Caritas Next

*AmeriHealth Caritas Next offers individual and family health plans both on and off the Health Insurance Marketplace®. Please go to www.amerihelthcaritasnext.com/fi, where additional information can be found about our privacy practices, covered and noncovered services, provider availability, benefit/service restrictions, utilization and pharmaceutical management procedures, and your rights and responsibilities.

We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, or any other basis prohibited by law. You may access the Non-Discrimination and Accessibility Notice [here](#).

Get help in other languages. Call 1-833-999-3567 (TTY 711).

This email and any attachments may contain confidential information, including information protected by federal and state privacy laws. If you are not the intended recipient, any review, distribution, printing or copying of this email or any attachment is prohibited.

If you are not the intended recipient, please notify the sender and permanently delete this email and any attachments.

Do not reply to our emails as information sent in emails may be read by a 3rd party. Questions? Call **1-833-999-3567 (TTY 711)**.

To no longer receive future communications from AmeriHealth Caritas Next, click [here](#) to unsubscribe.

To update your preferences, click [here](#).

This email was sent by: **AmeriHealth Caritas Next Florida**
3875 West Chester Pike Newtown Square, PA, 19073, US