

August 8, 2025

Change Healthcare ConnectCenter™ Update

AmeriHealth Caritas Next is pleased to share Optum/Change Healthcare’s direct entry claims portal, ConnectCenter, is available for new provider registrations.

New registrants may access the portal via the **Claims submission** link in the NaviNet provider portal or via:

<https://physician.connectcenter.changehealthcare.com/#/site/home?vendor=214629>
[physician.connectcenter.changehealthcare.com] to complete the provider registration.

Note: this URL is specific to new provider registration only

For detailed instructions on the registration process, see the [Provider Sign Up and User Management Guide](#) in the Claim Resource section on the **AmeriHealth Caritas Next** website.

Please reference the contact information below to engage with Change Healthcare support services:

Phone Number	Support Email Address	Support Services
1-800-527-8133, option 7	ConnectCenter_MFAsupport@optum.com	CC/EC MFA and User/Admin Access Assistance
1-800-527-8133, option 1	edienrollmentsupport@optum.com	EDI Provider/Submitter Registration and Payer Enrollment Assistance
800-527-8133, option 2	AssuranceEDI.Support@optum.com	EDI Claim, Remittance and Claim Status Transaction Assistance

If you have other questions, you may contact Provider Services at 1-833-301-3377.

Thank you for your partnership and for the valuable services you provide to our members.